

BOB Financial Solutions Limited

RFP #: BFSL /SYS/ RFP/20-21/02



Pre-Bid responses dated 04-09-2020

Sr. No.	Pg No	Point No	Tender Original Clause	Clarification	Request for Change / Modification / Addition / Deletion	BFSL Comments
1	9	2.2	Language -	Software should have the capability to support certain communication templates in Hindi language	Is there a requirement for a language converter. Please elaborate	Not required
2	9	2.3	Training -	Major Locations is unclear	Request the training to be held only in Mumbai Office.	MUMBAI Location only
3	9	3	Scope of Work	The vendor should.....period of contract	Request this to be elaborated further.	3 yrs
4	10	3	Project Scope	Connect Direct/3270 Emulator	How many environments are to be provisioned. No of files in a day. No of files during peak load. What is the peak hour window time. Time of the peak hours. Peak days in month/year. Average File Size. Largest File Size. Peak throughput (in Megabytes/second)? Please clarify.	1) How many environments are to be provisioned- 1 for test environment (UAT) and 1 for production environment. 2) No of files in a day - Approx 125 files on a daily basis. 3) No of files during peak load - Approx. 135 files on the peak time (cycle day, month end, year-end etc.) 4) What is the peak hour window time? - Post daily batch completion : 1 AM till 6 AM everyday (Production), Post daily batch completion : 9 PM till 2 AM everyday (Test / UAT). 5) Time of the peak hours. - Post daily batch completion : 1 AM till 6 AM everyday, Post daily batch completion : 9 PM till 2 AM everyday (Test / UAT). 6) Peak days in month/year. - Mostly on the statement date, month end, quarter end and year end. On these days additional files are sent to bank. Remaining period standard set of files will be transmitted as agreed with the bank. 7) Average File Size.- Considering the estimate until 2nd year account forecast, approx. 50 – 60 GB data transmission is expected on a daily basis. 8) Largest File Size.- Peak time with full volume data for 1.4M accounts, approx. 70 GB data transfer is expected on the same day. 9) Peak throughput (in Megabytes/second)? – can't confirm / estimate
5	10	3	Project Scope	3270 Emulator Requirements -Web based Emulator software would be preferable	Is the scope limited to only supply of the licenses only? Are there any services to be looked at. Also 3270 is licensed based on the no. of users. What is the maximum no. of users who will be accessing the system at any given point of time. Request this to be elaborated further.	1) Is the scope limited to only supply of the licenses only - Scope include supply licenses and support within contract period. 2) Are there any services to be looked at? - Support for product and SLA. 3) Also 3270 is licensed based on the no. of users. - OK, Assuming this is a comment and not query. 4) What is the maximum no. of users who will be accessing the system at any given point of time? - 50 concurrent users.
6	12	4	Service Levels	L1/L2 - Bidder & L3 - OEM	Detail of SLA required. What is the coverage hours of support? Is the support onsite or remote? What are the penalties to be levied. Please clarify BFSL SLAs for us to go over.	SLA Sheet attached
7	13	5.2	Price	Validity of the Bid is 180 Days	Request the validity of the proposal to be changed to 60 days.	No Change in RFP clause
8	13	5.2(IV)	Price	Variation in taxes/duties from the Govt	Request this to be altered, as taxes and duties are applicable as per govt notifications	taxes are extra
9	13	5.2(V)	Price	Variation in taxes/duties from the Local Bodies	Request this to be altered, as taxes and duties are applicable as per govt notifications	taxes are extra
10	15	5.4(VIII)	Others	Software License Documentation	IBM does not provide documentation of any software license	ok
11	19	6.6	Validity of Bids	Validity requested is for 180 days	Request the validity of the proposal to be changed to 60 days.	No, there will be no change in this clause.
12	23	6.12	Evaluation of Bids	the bids that are not accompanied with application money document and EMD document with Eligibility Bid shall be rejected	Clarity required on the application money and EMD amount	MSME vendor will get an exemption in bidders deposit only.
13	36	9.23	SLA & ND	SLA & ND Agreement	SLA Windows to be defined clearly	SLA Sheet attached
14	36	8.24	Liquidated Damages	Not defined clearly	Licenses need not be part of this point and only services need to be looked at as part of LD clause	Ok